



PREMIUM ENFACT® TEXT NOTIFICATIONS

*Premium EnFact® text notifications are a new feature to our Fraud Monitoring**.*

How It Works: If a suspicious transaction is detected on your card, you will be notified immediately via a text message to your mobile phone. The text message will provide you basic information regarding the transaction. All you have to do is verify the transaction by replying “YES” or “NO”. If you authorized the transaction, you will reply “YES” to complete the transaction. If you did not authorize the transaction, you will reply “NO” and another message will be sent to you with a phone number to call for further action to be taken.

How To Enroll: All cardholders are automatically enrolled. If we have your mobile phone number on file, you do not have to do anything! If suspicious activity is detected, you will receive a text message right away. If you need to update your cell number, please call the Bank at 608-846-3711.

What Is The Short Code For Texting? All texts will be from short code 37268

You May Receive A Phone Call: If you cannot be reached via text message, you will receive a phone call to validate the transaction in question. It is important that you respond to this call to prevent the potential risk of fraud and to avoid any restrictions placed on your card.

*** DMB Community Bank partners with a third party to monitor debit card transactions for fraud. You may be contacted via text message or a phone call. The Bank does not charge for this service; however, message and data rates may apply. You can opt-out of this service at any time ***